

Your first visit, *made easy*.

Bring this with you. It covers what to pack, what happens on the day, and who to call when we're closed.

— What to bring

- | | |
|--|---|
| ☐ Your Medicare card
Plus your DVA or concession card, if you have one. | ☐ Any referrals or recent results
Letters, scans or test results from other doctors. |
| ☐ A list of your medications
Including anything you buy over the counter. | ☐ Your private health card
If you'd like to claim any allied health on the day. |

— Your first visit, step by step

1

Book online

Choose your doctor, your time and your language.

2

Register

Complete a short new-patient form online, or at reception.

3

Meet your doctor

A first consultation with time to get to know you.

4

Ongoing care

Follow-ups, results, scripts and referrals in one place.

— Good to know

- Standard consults run about **10–15 minutes**. Book a **longer appointment** if you have several things to discuss, a procedure or a care plan.
- Booked patients are seen first; **walk-ins are welcome** when there's availability.
- A **\$30 fee** applies to missed appointments not cancelled at least 3 hours before (GP) or 24 hours before (allied health).
- Some services carry an additional fee. Reception will let you know.

— When we're closed

- In an emergency, always call **000**.
- For urgent care after hours, our partner **Sydney Medical Service Co-operative** can help on **(02) 8724 6300**. They run weeknights from 6pm, Saturdays from 12pm, and 24 hours on Sundays and public holidays.
- Home visits may be available for regular patients, at the doctor's discretion; an out-of-pocket fee applies.
- Need an interpreter? Just ask.**

— Questions for my doctor

It's easy to forget things in the room. Write them down before you come in.

FIND US

Shop 129, Mandarin Centre
65 Albert Ave, Chatswood NSW 2067
3 hours free parking

CALL

(02) 9884 9300
siriushealth.com.au

OPEN 7 DAYS

Mon–Fri 9:00am – 5:00pm
Sat & Sun 9:00am – 4:00pm

首次到診，輕鬆簡單。

請攜帶此清單。內容包括需帶備的文件、診症當日流程，以及本所休息時的求助方法。

— 需帶備的文件

- | | |
|---|---|
| ☐ 您的 Medicare 卡
如持有 DVA 卡或優惠卡，亦請一併帶備。 | ☐ 任何轉介信或近期檢驗結果
其他醫生的信件、掃描或檢驗報告。 |
| ☐ 目前服用藥物的清單
包括在藥房自行購買的藥物。 | ☐ 您的私人醫療保險卡
如需即日為專職醫療服務申請保險索償。 |

— 首次到診 — 逐步說明

1

網上預約

選擇您的醫生、時間及語言。

2

登記

預先在網上填寫新症表格，或到診時在接待處填寫。

3

見您的醫生

從容的首次診症，讓醫生認識您。

4

持續照顧

覆診、報告、處方及轉介一站式安排。

— 就診須知

- 一般診症約需 **10 至 15 分鐘**。如需討論多項問題、進行小手術或制定護理計劃，請預約 **較長的診症時段**。
- 已預約的病人優先診症；如有空檔，亦歡迎即場輪候。
- 未有於診症前至少 3 小時（家庭醫生）或 24 小時（專職醫療）取消預約，將收取 **\$30 費用**。
- 部分服務需額外收費，接待處會預先告知。

— 本所休息時

- 如遇緊急情況，請即致電 **000**。
- 非辦公時間如需緊急診治，可聯絡合作機構 **Sydney Medical Service Co-operative**，電話 **(02) 8724 6300** — 週一至五晚上 6 時起、週六中午 12 時起，週日及公眾假期 24 小時。
- 本所或可為長期病人安排家訪，由醫生按情況決定，需支付自費費用。
- 需要傳譯服務？請告知我們。

— 想問醫生的問題

診症時容易忘記想問的事，來診前可先寫下。

地址

文華中心 129 號舖
65 Albert Ave, Chatswood NSW 2067
3 小時免費泊車

電話

(02) 9884 9300
siriushealth.com.au

每週七天應診

星期一至五 上午 9:00 – 下午 5:00
星期六及日 上午 9:00 – 下午 4:00